

OVER-RING/REFUND VOUCHER
NAVSUP FORM 972 (REV. 10-72)

SHIP'S STORE - COMMISSARY STORE AT

DATE

REGISTER NO.	SALES PERSON NO.	(SEE REV. - CK. APPLICABLE CODE)				REFUND		DEPT.	OVER-RING	
		EXPLANATION	1	2	3	4	DOLS.	CTS.	DOLS.	CTS.
		REFUND						S-1		
		OVER-RING						S-3		
								S-4		
								TOTAL		

TOTAL AMOUNT IN WORDS

DOLLARS and

CENTS

SIGNATURES	SALES PERSON	SUPERVISOR	OIC/ROIC REVIEW
	CUSTOMER (IN CASE OF REFUND)	PERSON RECEIVING MDSE. (REFUND ONLY)	

EXPLANATION CODES

REFUNDS

1. CUSTOMER DISSATISFIED WITH PRODUCT.
2. PRODUCT SPOILED OR UNFIT FOR CONSUMPTION.
3. OTHER (EXPLAIN) _____

OVER-RINGS

1. INSUFFICIENT FUNDS - CUSTOMER.
2. REGISTER OPERATOR ERROR.
3. VERIFICATION CHECK OF PREVIOUSLY RUNG UP ORDER.
4. OTHER (EXPLAIN) _____