

**PERSONAL WIRELESS COMMUNICATIONS SYSTEM (PWCS) SERVICE QUESTIONNAIRE**

**DEAR BASE CUSTOMER,** We have developed this questionnaire to measure your satisfaction with the personal wireless communications service (PWCS) service you have received. With the information received from your inputs, we hope to make all necessary adjustments to better serve you. Please complete and return the questionnaire to 82 CS/SCMF. If you have any suggestions to improve our service, please add them in the custome comment section below. Thank you for taking the time to let us know how we're doing.

CUSTOMER NAME: \_\_\_\_\_ UNIT: \_\_\_\_\_

OFFICE SYMBOL: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

JOB CONTROL NUMBER: \_\_\_\_\_ DATE: \_\_\_\_\_

1. WAS THE PWCS MANAGER RESPONSIVE AND COURTEOUS?

UNSATISFIED      1          2          3          4          5          HIGHLY SATISFIED      N/A

2. DID THE PWCS MANAGER TRY TO RESOLVE THE PROBLEM OVER THE PHONE?

UNSATISFIED      1          2          3          4          5          HIGHLY SATISFIED      N/A

3. WAS YOUR PHONE CALL RETURNED IN A TIMELY MANNER?

UNSATISFIED      1          2          3          4          5          HIGHLY SATISFIED      N/A

4. DID THE PWCS MANAGER RESOLVE YOUR EQUIPMENT PROBLEM IN A TIMELY MANNER?

UNSATISFIED      1          2          3          4          5          HIGHLY SATISFIED      N/A

5. DID THE COMMERCIAL CONTRACTOR PERFORM A QUALITY REPAIR/INSTALLATION?

UNSATISFIED      1          2          3          4          5          HIGHLY SATISFIED      N/A

6. WAS THE COMMERCIAL CONTRACTOR MAINTENANCE DONE IN A TIMELY MANNER?

UNSATISFIED      1          2          3          4          5          HIGHLY SATISFIED      N/A

7. HOW WELL DID WE MEET YOUR REQUIREMENT?

UNSATISFIED      1          2          3          4          5          HIGHLY SATISFIED      N/A

CUSTOMER COMMENTS OR SUGGESTIONS:

WOULD YOU LIKE A RESPONSE TO YOUR COMMENTS? YES \_\_\_\_\_ NO \_\_\_\_\_

**Download any U.S. FedForm (free, fillable, savable in Adobe Reader)!  
Start with the "Flash Demo" at the top of the following page:  
[www.usa-federal-forms.com](http://www.usa-federal-forms.com)**

**Convert any fillable PDF form to savable (locally, in Adobe Reader):  
[www.savePDF.com](http://www.savePDF.com)**

**Convert any document (in any format) to PDF fillable and savable:  
[www.FillinDocs.com](http://www.FillinDocs.com)**

**All (10's of 1,000's) U.S. Federal Forms already fillable, savable:  
[www.usa-federal-forms.com](http://www.usa-federal-forms.com)**

---

### **About the ITAOP/savePDF Method**

The traditional Field-by-Field creation process is extremely ineffective and slow.

The only realistic option to create high-quality forms is the Insert-Text-Anywhere-on-Page (ITAOP) method.

The field creation process is about 10,000 times faster than the traditional method; the list of ITAOP features is not even available for the traditional method.

ITAOP savePDF method proved to be very simple and completely reliable for millions of users all over the world (incl. individuals, companies, organizations, government employees).

**FROM:**

**TO: 82 CS/SCMF (STOP 30)  
2308 K AVENUE  
SHEPPARD AFB, TX 76311-2061**

---

**FOLD HERE**

**FOR ACTIVITY USE ONLY**

**DATE** \_\_\_\_\_

**CUSTOMER CALLED: YES** \_\_\_\_\_ **NO** \_\_\_\_\_

**COMMENTS/ACTION TAKEN:**