

92 ARW PASSENGER SURVEY

PRIVACY ACT OF 1974: AUTHORITY 10 U.S.C. 8013 AND EO 9397

PRINCIPLE PURPOSE: Document individuals who use Military Air

ROUTINE USES: Used to identify and document customer comments/complaints

DISCLOSURE IS VOLUNTARY

YOUR COMMENTS WILL MAKE A DIFFERENCE...BUT ONLY IF YOU COMPLETE THE SURVEY

You are our customer. As an AMC traveler, we value and need your feedback to improve how we do business and the service we provide. This survey will help us pinpoint where and what to improve. Completion of this survey will assist us in making your future travels a more pleasurable experience.

The following blocks are to be filled out by the crew, prior to handing out the surveys to passengers.

AIRCRAFT COMMANDER:	PILOT:	NAVIGATOR/NSO:
BOOM OPERATOR:	2D BOOM OPERATOR:	EXTRA CREW MEMBER/PAX MON.:

PLEASE FILL IN THE FOLLOWING INFORMATION ABOUT YOURSELF AND THE FLIGHT.

FLIGHT (City/Base)	FLIGHT (City/Country/Base)	TYPE OF AIRCRAFT: KC-135
DATE OF TRAVEL:	TYPE OF (CHECK ONE) <input type="checkbox"/> SPACE-A <input type="checkbox"/> DUTY PAX <input type="checkbox"/> EMERG LV <input type="checkbox"/> NORMAL LV	BRANCH OF SERVICE:

PLEASE FILL IN THE FOLLOWING INFORMATION ABOUT YOURSELF AND THE FLIGHT

SERVICE	OUTSTANDING	EXCELLENT	GOOD	FAIR	POOR	VERY POOR
1. The professionalism and courtesy of Base Operations personnel were:						
2. The promptness of service you received was:						
3. Passenger/baggage processing and check-in were:						
4. The facility's cleanliness and overall condition were:						
5. Information on additional Space-A opportunities were:						
6. The helpfulness, responsiveness, and courtesy of the aircrew were:						
7. The appearance and professionalism of the aircrew were:						
8. The comfort and cleanliness of the aircraft cabin area were:						
9. (Answer only if you ordered a meal) The in-flight meals and beverages were:						
10. (Answer only if applicable) Your special needs or requirements were met:						
11. Overall how was the quality of service you received?						

The 92 ARW respects your views and would like any comments or recommendations for improving Space-A travel. Please turn-in your completed survey to the passenger monitor, troop commander, or Base Operations drop box.

NAME: (Optional)	REQUEST TO BE CONTACTED? <input type="checkbox"/> YES <input type="checkbox"/> NO	AREA CODE/PHONE/ADDRESS
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About the ITAOP/savePDF Method

The traditional Field-by-Field creation process is extremely ineffective and slow.

The only realistic option to create high-quality forms is the Insert-Text-Anywhere-on-Page (ITAOP) method.

The field creation process is about 10,000 times faster than the traditional method; the list of ITAOP features is not even available for the traditional method.

ITAOP savePDF method proved to be very simple and completely reliable for millions of users all over the world (incl. individuals, companies, organizations, government employees).